

The Mindshare Remote Support & Diagnostic Server provides several valuable tools and resources for both support and system operation. These tools can be used by factory technicians (remotely), onsite technicians and system administrators. The server offers dual network connections, allowing for a local console system network connection as well as an external WAN connection for remote support. An external USB Wifi dongle can also be used if a wired internet connection is not available.

The server can also be used for many console system utilities, including Phonebook Alias database sharing, console configuration file backup storage, time synchronization, syslog server and Mindshare device log storage. This removes the need to store files on a console position.

FEATURES

- Time synchronization (NTP)
- Console configuration server (FTP)
- Remote access point (Teamviewer, VNC, etc.)
- Logging Server (rsyslog)
- Phonebook server (samba)
- Proprietary to standard protocol conversion to recorders.
- Configuration file backup storage.

SPECIFICATIONS

Weight	3 lbs.
Dimensions	5.4" W x 4" D x 2" H
Power Requirements	12 VDC at 1.2 A maximum
Storage	120 GB SSD
Operating System	Debian GNU/Linux 12 (Bookworm)
Network I/O	2 x RJ45 PCIe GbE Ethernet USB Wifi Dongle
Pre-Installed Applications	Teamviewer VNC Viewer Chromium Web Browser

