

mindshare
by CSS

COMMUNICATIONS MANAGEMENT DISPATCH SOLUTIONS



Mindshare designs, builds, supports, and maintains mission-critical dispatch systems for the public safety, campus, utilities, and transportation markets. Leveraging over 45 years of experience, Mindshare solutions include the MAXPlus G2 Dispatch Processor and Essential Dispatch Workstation. These state-of-the-art systems are built using a scalable, distributed architecture – ensuring there are **no single points of failure**. These completely customizable solutions benefit from:

- **No central controller** – with a distributed architecture, each component operates independently and does not rely on a central controller
- **No position PCs** – by integrating the audio processor and PC into a single device, there is no need for a commercial, off-the-shelf PC
- **No system size limitation** – these cost-effective systems are flexible and grow with your needs, with no restrictions on the number of endpoints or dispatch console positions available
- **Support for current and legacy radio and telephone interfaces**

MARKETS

Public Safety

When lives depend on performance and not promises, the Mindshare dispatch solution is purposely built for 24/7 operation. Whether it is an E-911 PSAP, Emergency Operations Center, or a university campus, Mindshare provides you with the tools and flexibility you need to meet your current dispatch console requirements while ensuring your system will grow to meet future demands.



Campuses

Whether institutional (college, university, hospitals, etc.) or industrial (airports, petrochemical plants, casinos, manufacturing complexes, etc.), Mindshare understands that these campuses have unique requirements and dispatch needs. Ranging from a full public safety environment, a totally commercial operation, or a hybrid, Mindshare’s customizable solutions lets you build the system you need while eliminating the need for position PCs and central processors.



Utilities

Utility command and control centers often deal with a large geographic operating area and a diverse set of functional control responsibilities, including generation, distribution, and service as well as coordination with public safety personnel on-site and/or through emergency operation control centers during emergencies. The customizable Mindshare system enables you to create a solution that includes features present in public safety systems, like full SIP-based VoIP telephone and recorder functionality, while meeting all other control needs.



Transportation

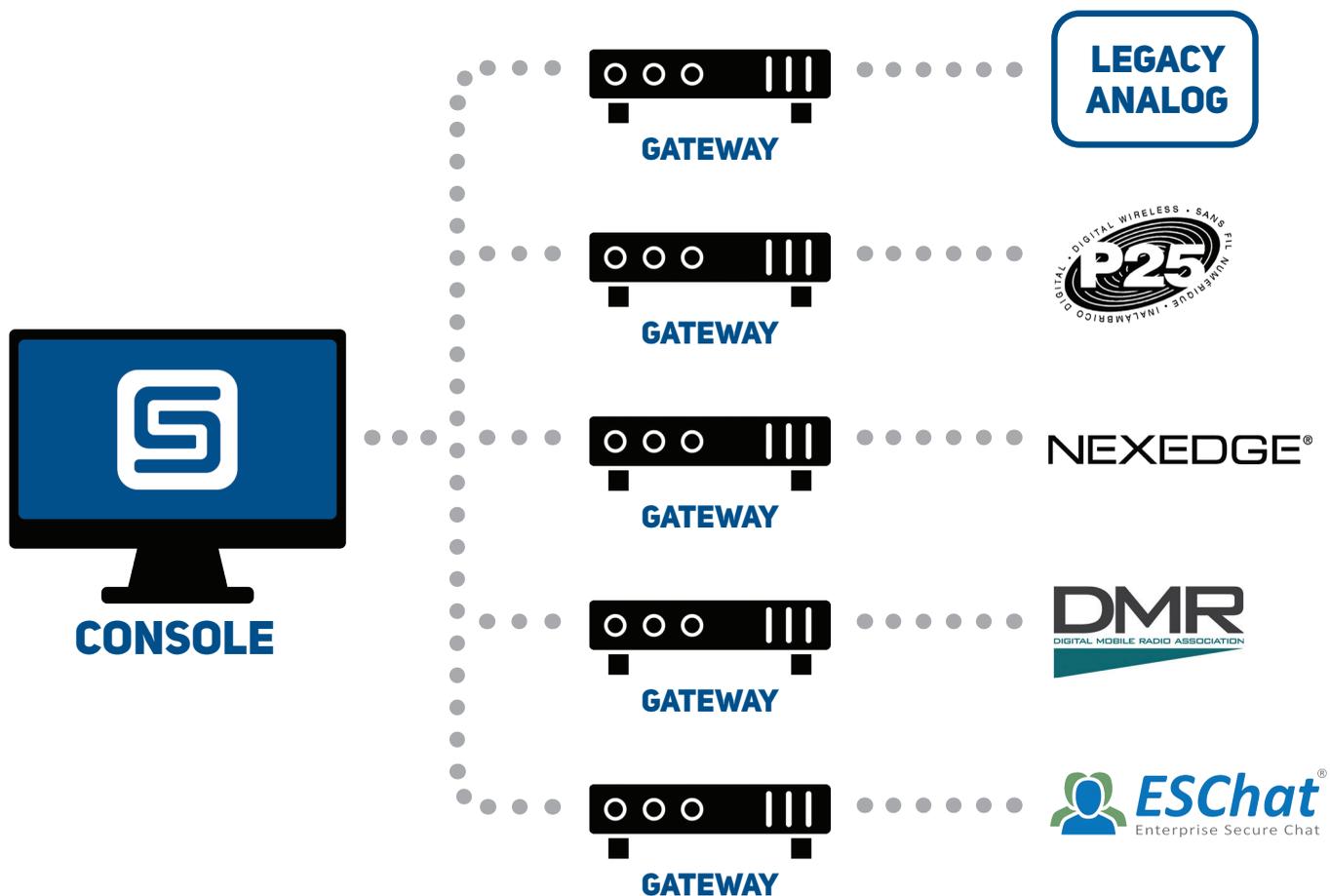
Mindshare’s distributed, fully customizable solution addresses the unique needs of transportation communication centers ranging from dispatching, monitoring, maintenance, and incident response. Whether it is wide-area transport/delivery or a pre-planned mass transit operation, the Mindshare system can accommodate virtually any size or complexity presented.



Connecting Your Past, Present, and Future: Radio System Requirements and Demands

The evolution of dispatch consoles is inevitable. Leased analog phone lines have given way to public/private switched IP networks. Gone are the cumbersome, space-consuming pieces of hardware with physical buttons and LED lights. Enter Mindshare dispatch consoles. These solutions enable you to bridge the gap between legacy and modern equipment with smaller, smarter, and more robust dispatch systems. Discover how these solutions can help you take full advantage of today's technological advancements while preparing you for future growth by providing you with:

- Full support for both legacy analog (e.g., remote tone control [TRC] and E&M) and direct IP interfaces to modern digital radio systems
- Complete interoperability between your legacy systems and Mindshare consoles that enables a fluid and seamless transition on your schedule - NO end-to-end, all at once overhaul needed
- Ability to support both legacy and modern phone systems by leveraging shared protocols from standards-based digital radio interfaces and telephony
- Simplifying radio and telephone operations using shared audio peripherals and a single user interface



MAXPLUS G2 DISPATCH PROCESSOR

The Mindshare MAXplus G2 Dispatch Processor is a complete workstation that integrates a PC and audio processor components into a single device. An ideal solution that meets the mission-critical demands of radio dispatch applications requiring 24/7 operation, this system comes in a sturdy metal enclosure and provides all functions required by Public Safety Answering Points (PSAP) and other dispatch services.

- Ideal for public safety implementations
- Support for legacy and current communication standards (LTE, P25)



FRONT VIEW —

BACK VIEW —



ESSENTIAL DISPATCH WORKSTATION

Ideal for non-public safety implementations such as utility, transportation, and campus applications, the Mindshare Essential Dispatch Workstation provides essential functions and features required to perform dispatching duties. Utilizing a single-board computer with an embedded customized Linux operating system, this solution is quick and easy to deploy and provides users with the features they require.

- Simplify dispatch console solutions by leveraging streamlined solution
- Grows with your fleet and dispatch needs



FRONT VIEW —

BACK VIEW —

